

RETURNS FORM

PRODUCT CODE	BRIEF DESCRIPTION	QTY

REFUND (tick box)	EXCHANGE (tick box)
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

ORDER DATE	ORDER NUMBER	ACCOUNT REFERENCE

REPLACEMENT INFO	RETURN CODE	REASON FOR RETURN
		A. Too big
		B. Too small
		C. Not as pictured
		D. Not as described
		E. Faulty/damaged*
		F. Wrong item received*
		G. Dislike styling
		H. Dislike fabric
		I. Dislike colour
		J. No longer required
		K. Ordered wrong item
		L. Other (please specify)

FREE RETURNS/EXCHANGE INSTRUCTIONS

- Please complete the above form and include in your return package. Returned goods that are not faulty need to be in their original packaging unworn.
All returns need to be sent within 28 days of receipt.
- If you are returning an item from the UK, you can use our FREEPOST Royal Mail service to process your return. Visit: <http://www.royalmail.com/track-my-return/create/3109>
Alternatively visit www.dancedirect.com/returns for more information.
- To return an item from outside the UK, please visit our website www.dancedirect.com

PLEASE NOTE

All returned items will be refunded back to your original Credit/Debit card/PayPal account.

All tights, hats, underwear, books, DVD 's, CD 's and special orders are a final sale and cannot be refunded unless faulty. This does not affect your statutory rights.

Please allow 14 days for your return to be processed.

* If you have received an incorrect or a faulty item, please contact us first before returning the item. Please e-mail us photos of the item you have received in error or the faulty item to hello@dancedirect.com along with your order number and item code of the incorrect or faulty item. We will then arrange for replacements to be sent and will advise what to do with the incorrect or faulty item.